

SmartSensor Warranty

Every SmartSensor™ product that is purchased comes with the Wavetronix standard limited warranty, which warrants that products will be free from defects and fully functional for the first two years. For an extra measure of security, the extended warranty is available, extending protection for up to three more years.

Features

- Standard warranty:
 - For two years, product materials and workmanship are warranted to be free from defect; they will also function properly under normal use
 - If a product fails or has a defect not caused by normal wear and tear, misuse and neglect, or an act of God, it can be returned and Wavetronix will repair or replace the product
- Extended limited warranty:
 - Incorporates, extends and adds to the coverage described in the standard warranty
 - Available for purchase in one-year increments up to a three-year maximum





Specifications

Wavetronix Sensor Standard Limited Warranty

All SmartSensor Products manufactured and sold by Wavetronix LLC (“Wavetronix”) and paid for in full by the Purchaser are backed by the following limited warranty:

1. For the benefit of the original Purchaser only, Wavetronix warrants that all new SmartSensor products manufactured by Wavetronix shall for a period of two (2) years from the date the Product is shipped to Purchaser (the “Warranty Period”) (a) be free from defects in the materials and workmanship and (b) conform to and function in accordance with Wavetronix’ written specifications under normal use, subject to the conditions and exceptions set forth below. If any Wavetronix SmartSensor Product fails to conform to this Standard Limited Warranty, as further explained below, Wavetronix shall, in its sole discretion, and as Purchaser’s sole remedy for any breach of this limited warranty, either repair or replace such substandard Product free of charge, except as noted below.

2. Purchaser shall promptly notify Wavetronix, or the authorized Wavetronix representative, in writing of the Product’s defect or failure no later than the last day of the Warranty Period. Upon delivery of such notice, Purchaser shall obtain a return authorization from Wavetronix, and Purchaser shall then ship the Product to Wavetronix at the address indicated on the return authorization. The Purchaser is responsible for all costs of shipping Product(s) back to Wavetronix. Wavetronix shall be responsible for all costs of shipping Product(s) back to the Purchaser. Product(s) will be shipped to the Purchaser using the same method (ground, next day air, etc.) that was used by the Purchaser in shipping the Product(s) to Wavetronix.

3. For any returned Product which, upon Wavetronix’ evaluation, reveals significant (i.e., neither trivial nor superficial, nor the result of normal wear and tear) defects or failure that were not caused by any accident, misuse, neglect, alteration, improper installation, repair or testing by Purchaser or any third party or by any act of God, and which occurred under normal use and service by the Purchaser, within two (2) years following shipment, the Product will be repaired or replaced free of charge, except for any non-warranty items such as cabling, connectors, mounts or interfaces that are normally repaired or replaced during standard scheduled maintenance, which items shall be subject to a prorated charge based upon Wavetronix’ estimate of the percentage of normal service life realized from such replaced part. Wavetronix shall not be responsible for any data loss incurred prior to or during its replacement or repair of any Wavetronix SmartSensor Product. Wavetronix reserves the right to send the Purchaser fully tested, refurbished Wavetronix SmartSensor Product(s) in the event of any total or partial failure of the Wavetronix SmartSensor Product(s) previously sold to the Purchaser. Only authorized Wavetronix technicians may perform warranty work. Any work on Wavetronix Product(s) outside Wavetronix automatically voids this Standard Limited Warranty.

4. THIS LIMITED WARRANTY IS GRANTED BY COMPANY TO THE

Ordering Information

Contact your Wavetronix representative for ordering pricing information

Wavetronix

78 East 1700 South

Provo, UT 84606

801.734.7200

sales@wavetronix.com

www.wavetronix.com

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5. Wavetronix makes no warranty with respect to any equipment, parts, accessories, or components (a) manufactured or sold by others or (b) the subject of any alterations, repairs or other services provided by others. The only warranties that may apply to such items shall be the warranties offered by such third parties, if any.

6. Wavetronix reserves the right, without assuming any duty, to review the Purchaser's installation design in order to ensure performance maximization and protection from environmental or other risks. If Wavetronix surge suppression units are rejected by the Purchaser for use on the Purchaser's system, this Warranty shall be null and void for the particular Product(s) that would have been served by such surge suppression units. The product must be installed according to the installation instructions in the user manual. If the instructions have not been followed, and problems arise, this warranty will be null and void.

6. Pricing of Extended Limited Warranties is subject to change without notice.

7. The Extended Limited Warranty shall cover only such material failure of the SmartSensor product(s) or such significant defects in Wavetronix's materials and/or workmanship as are specified in its Standard Limited Warranty, and only for the applicable extended warranty period. Wavetronix' sole responsibility and liability under the Extended Limited Warranty shall be to repair or replace, in Wavetronix' sole discretion, the product(s) entitled to such warranty service, as outlined in its Standard Limited Warranty.

Warranty Addendum – Extended Limited Warranty

Wavetronix is pleased to offer an extended warranty purchase program for those Purchasers who would like an extra measure of security for their purchased Wavetronix SmartSensors. The following Wavetronix Extended Limited Warranty is offered to our Purchasers subject to the following terms and conditions:

1. This Extended Limited Warranty incorporates, extends and adds to Wavetronix's Standard Limited Warranty for the purchased SmartSensor product(s), subject to the following additional terms and conditions. In the event of any contradiction or ambiguity between this Extended Limited Warranty and the Standard Limited Warranty, the language of this Extended Limited Warranty shall govern. (Please read the original Standard Limited Warranty and this Extended Limited Warranty before signing the Extended Warranty Purchase Application, which Application specifies the particular product(s), applicable price(s) and extended warranty period(s), and which Application incorporates and is incorporated into this Warranty Addendum-Extended Limited Warranty.)
2. The Extended Limited Warranty must be purchased at the point of the original sale. All product serial numbers must be listed in the Extended Warranty Purchase Application. Any SmartSensor on which the serial number has been defaced, modified or removed will not be covered under the Extended Limited Warranty.
3. The Extended Limited Warranty does not cover any product conditions, damage, defects or failures that exist prior to the purchase of the Extended Limited Warranty.
4. The Extended Limited Warranty may be purchased in one (1) year increments, up to a five (5) year maximum (including the original manufacturer's warranty. (Any longer period will need to be evaluated by Wavetronix, in its sole discretion, because the product(s) could be discontinued and Wavetronix may no longer carry them in stock. If the demand for such extended warranties justifies the purchase, Wavetronix may consider stocking sensors and continuing repairs beyond the 5-year maximum.)
5. Any Extended Limited Warranty must be purchased for the full contract (i.e., for all Wavetronix SmartSensor products previously purchased by the customer under the particular contract or purchase order).